

Schlage Mobile Credential Update

- Sept 5th 2023, Schlage BLE Mobile Credentials must be purchased:
 - Every Engage site will always have 3 free mobile credentials
 - Mobile credentials issued before this date are free until user gets a new phone, or app is deleted
 - A user/phone can have only one Schlage mobile credential (to add it to other sites, manually read it in as you would a card)
- **New Part Numbers and List Price:**
 - *SMA-ENGAGE-FLEX-1YR* (required for No-Tour), flexible, can be reissued as needed within the year
 - Clock starts when mobile credential is issued, not ordered
 - Discounted and ordered as traditional cards/fobs
- Order from Secure328 by supplying 3 things:
 - 1) Part Number
 - 2) Quantity (10 minimum)
 - 3) The end-user's Engage Site ID (located in Engage header)
- No need to define Bit Format, Facility Code, ID numbers (those get defined when mobile credential is issued using Engage)
- Once the order is received by Allegion, the mobile credentials get deposited into the Engage account within days.
The available mobile credentials are visible in Engage.

